20**20 Winter Retreat**

PARENT/GUARDIAN - REGISTRATION TIPS

ONLINE REGISTRATION ONLY - NO PAPER FORMS!

RETURNING CAMPERS [REGISTERED IN 2017, 2018, or 2019]:

- Access camp registration through either site listed below.
- Enter the username and password used in past.
 - o If you don't recall your username contact us—and we can provide information or reset for you.
 - o If you don't recall your password click the online password request.
- Carefully review the camper's information fields and medical records.
- You will have a new set of liability/permissions forms to be signed for 2020.
- You will need your GROUP HOLD CODE-to register for this event.

FIRST-TIME REGISTRATIONS

Gather information

- 1 All users must have a current email address.
- 2 If camper is attending with a church group, know which winter retreat the church/group will be attending. Be sure to acquire your church's **GROUP HOLD CODE-** you will not be able to register without this code.
- 3 Camper medical information—insurance, doctor name/phone, names/dosages of prescriptions medications.
- 4 Have your credit card information available—Full payment of registration is required to reserve your camper's space at the event.

Start the process

- 1 Link to the camper online registration site through www.studentmin.com/events/winter-retreat
- 2 Set up a username and password—record it immediately and keep it in a safe place.
- 3 Your identity gives you access to camper registration this year and saves basic family info for future years, saving entry time.
- 3 The website prompts for information—to advance from page to page click on SAVE/NEXT at the very bottom of the page.
- 4 The same identity may be used to apply as a staff member.
- 5 If you have been moving through a registration clicking SAVE/NEXT at the bottom of the page, all information is saved even if you accidentally close the site or have not made a payment; however, <u>until payment is made space is not held for the camper</u>. See ENROLLED or REGISTERED below.

Dashboard

After you set up an account and complete initial information, your DASHBOARD summarizes all camp activity.

Future log-in to your account always brings you to your Dashboard first.

From there you can verify that all forms are complete for a camper, enter another camper, make a payment, or update information. If you see any message in RED on the Dashboard that means required information is missing for your camper.

Enrolled or registered

Important! The system makes a distinction between ENROLLED and REGISTERED.

ENROLLED: No Payment has been made. Information has been entered but your space at camp is not secured.

REGISTERED: Payment has been made and space is secured for your camper.

Payment options

- Pay in full
- If you are eligible for a scholarship from your church, check with your group leader for further instructions
- Balances must be paid in full by the time of check-in on Friday of Winter Retreat

Confirmation

When camper is REGISTERED (payment has been made) parent receives an email confirmation of the event for which student is registered and a receipt for the payment.

Returning to the camper record - forgotten username/password

- 1 To return to camper record, go back to website camp reg link. Enter username/password in AlreadyApplied? Login Here square.
- 2 If you have forgotten your password, click the online request link. A temporary password will be sent to the email address you provided when the identity was originally created.
- 2 If you created a username/password previously and don't remember your username or if you have a new email, contact Student Ministries at admin@studentmin.com or 715.258.8643

CONTACT INFORMATION

STUDENT MINISTRIES . PO BOX 309 . WAUPACA, WI 54981

www.studentmin.com 715.258.8643